

CRM Kyiv 2008»

31 March, 2008 - PR " " | : 509

«Call Centers & CRM Kyiv 2008»,
, 40- .

22 – 23 Call Center CRM
2008 .

Plantronics

Nortel, Alcatel-Lucent

Terrasoft

CRM-

Call-

Call Center

: WorkLine

- , 17 - , 2 . 45 , 1 - , 2 - , 23
1 DM-

- _____:
- _____:
- _____: Meta.ua
- _____: 24
- _____:
- _____:
- _____: CRM.com.ua
- _____: ComputerWorld,
- _____:
- _____: IT-Business Week,
PR Channel Partner.

• _____: Publicity Creating, Expoua

• _____: .net, _____, Kompass, Reklamaster.com, advertising.ua, BizUa.com.ua, Ukrbiznes.com, HR _____, Training.com.ua, Educate.com.ua, IT WEEK, Pharma.net, CRM Online.

RM - _____:

I. « _____ !»

Plantronics, Nortel, Terrasoft, Alcatel-Lucent, ECT, " _____ ", Zoom International

2. « _____ »

itCampus (_____), Global Bilgi - Turkcell Holding (_____)

3. « _____ - _____ - _____ »

WorkLine Group (COMCON SPb, _____), «TMI Ukraine»

4. « _____ - _____ . _____ »

: CRM Call-Center

• CRM

_____, Terrasoft, MARCS-UA (_____ « _____ »),
(_____)

• Call-Center

« _____ , _____ « _____ » (_____ »)

5. « _____ - _____ »

_____, Global Bilgi - Turkcell Holding (_____)

:

CTI

Plantronics

Adelina Call Center

Ecall

Alcatel-Lucent

Smile

Zoom International

!

: